



**PIÑAVIDA**

**Re-engineering and technical delivery of goods exporting process for a multi-site mining company**

## KEY FACTS

- 80% REDUCTION IN TIME TAKEN TO PROCESS GOODS CONSIGNMENT
- 3 MONTH FULL TURNAROUND OF THE SOLUTION FROM DESIGNING TO TESTING
- A SUPPORTED PRODUCTION RELEASE INCLUDING END USER TRAINING FOCUSED ON CHANGE ACCEPTANCE
- FULLY AUTOMATED AND INTEGRATED CUSTOMER REPORTS FRAMEWORK

## Challenge

A large mining operation had a legacy system for exporting goods to customer had not been updated in over 7 years. New delivery mechanisms adopted by partner courier companies could not be adopted due to a lack of integration capability.

Database latency which made the export process extremely arduous for the end user. Data input was all manual adding up to 24 hours to the overall throughput of the operation.

## Solution

Pina Vida deployed a full service POD including product owners, solution architects and automation testers.

The team met end users, redesigned and upgraded their in-house product. They identified key process improvements and rearchitected the process to include automated data input via scanners, and new micro-database retrieval mechanisms to speed up data recovery and processing.

PVs client engagement team then implemented the new technology by training end users.

# Let's build something great together

Lots of companies can develop software for you.  
Few can truly deliver the results you actually want.

**Our Delivery-First approach means  
your projects are guaranteed to succeed**

So, if you'd like an honest discussion about  
a new or ongoing project that is 100% focussed  
on quality delivery, we'd love to talk to you.